

Privacy Policy

- We consider the protection of your personal information important and shall take necessary care to safeguard your privacy.
- If you decide to access the website, your visit and any dispute over privacy is subject to this Privacy Policy and Our Terms and Conditions of use. Our Policy regarding the collection, use, and disclosure, if any, of personal information is very strict and we adhere to the best practices to guard your personal information with care.
- This page informs you of our policies regarding the collection, use, and disclosure of personal data when you use our Service and the choices you have associated with that data.
- We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, the terms used in this Privacy Policy have the same meanings as in our Terms and Conditions.

Information Collection And Use

We collect several different types of information for various purposes to provide and improve our Service to you.

Types Of Data Collected

Personal Data

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ('Personal Data'). Personally, identifiable information may include, but is not limited to:

Cookies And Usage Data

When you access the Service by or through a mobile device, we may collect certain information automatically, including, but not limited to, the type of mobile device you use, your mobile device unique ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, unique device identifiers and other diagnostic data ('Usage Data').

Tracing & Cookies Data

- We use cookies and similar tracking technologies to track the activity on our Service and hold certain information.
- Cookies are files with a small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device.

Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyze our Service.

- You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

Examples of Cookies we use:

- Session Cookies. We use Session Cookies to operate our Service.
- Preference Cookies. We use Preference Cookies to remember your preferences and various settings.
- Security Cookies. We use Security Cookies for security purposes.

Use Of Data

Dalhousie Public School uses the collected data for various purposes:

- To provide and maintain the Service.
- To notify you about changes to our Service.
- To allow you to participate in interactive features of our Service when you choose to do so.
- To provide customer care and support.
- To provide analysis or valuable information so that we can improve the Service.
- To monitor the usage of the Service.
- To detect, prevent and address technical issues.

Transfer Of Data

- Your information, including Personal Data, may be transferred to — and maintained on — computers located outside of your state, province, country, or other governmental jurisdiction where the data protection laws may differ from those of your jurisdiction.
- If you are located outside India and choose to provide information to us, please note that we transfer the data, including Personal Data, to India and process it there.
- Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.
- Dalhousie Public School will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

Disclosure Of Data

Legal Requirements

Dalhousie Public School may disclose your Personal Data in the good faith belief that such action is necessary to:

- To comply with a legal obligation

- To protect And defend the rights Or property of Dalhousie Public School.
- To prevent Or investigate possible wrongdoing in connection with the Service.
- To protect the personal safety of users of the Service Or the public.
- To protect against legal liability.

Security Of Data

The security of your data is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

Service Providers

- We may employ third-party companies and individuals to facilitate our Service ('Service Providers'), to provide the Service on our behalf, perform Service-related services, or to assist us in analyzing how our Service is used.
- These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

Links To Other Sites

- Our Service may contain links to other sites that are not operated by us.
- If you click on a third-party link, you will be directed to that third party's site.
- We strongly advise you to review the Privacy Policy of every site you visit.
- We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

Changes To This Privacy Policy

- We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.
- We will let you know via email and/or a prominent notice on our Service, prior to the change becoming effective and update the 'effective Date' at the top of this Privacy Policy.
- You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Refund And Cancellation

Technical Problem

In case of any technical problem due to which the payment gets deducted from the payer's account and does not show in our official ERP but the payment gateway service clearly mentions the confirmed settlement thereafter the merchant's account receives the payment. We manually submit the payment in our ERP. It should take 7-10 working days for the payment to be credited to merchant's account.

Multiple Payments

If double payment happens and the payment gateway service clearly mentions it, the merchant will refund the payment after the merchant's account receives payment. The merchant can also adjust the amount to the next month's fee as per Payer's request.

Other Payments Issue

In all other cases where there is a discrepancy in the fee paid, the payer has to directly contact the merchant and the merchant's decision would be final.

Security

- All payment details which are entered through this payment gateway are encrypted when the Customer, or third party making payment, enters them.
- Communications to and from the Service Provider's site are encrypted.
- The merchant shall not be liable for any failure by the payer or third party while making the payment of fee to properly protect data from being seen on their screen by other persons or otherwise obtained by such persons, during the online payment process or in respect of any omission to provide accurate information in the course of the online payment process.

Terms And Conditions

- Online transaction charges are not part of the Fee. The following transaction charges shall be applicable: Net Banking / Credit Cards / Debit Cards: As applicable
- All Fee rules as given in the Fee Structure shall remain applicable.
- The Fee deposited through Credit Card/Debit Card/Net Banking will normally reach the merchant account after 1-2 days. It is the sole responsibility of the candidate to ensure that the fee is deposited well in time. Merchant shall not be responsible for any not settled fee payment due to any reason. The merchant also shall not be responsible, if the payment is refused or declined by the credit/debit card supplier for any reason.
- The merchant will not be responsible for fine exemption if the last-day student fee transition fails. We strongly advise that submit the fee through the Offline or Online Payment System before the last fee day comes.

Disclaimer

The School reserves the right to amend its policies and fee structure whenever considered necessary and appropriate. The School makes these policies available to parents through the school website. It is the parent or guardian's responsibility to ensure that they are informed and aware of basic school policies.